

PRIVACY POLICY

Last Revision: 15/11/2024

Welcome to the website and mobile apps owned and operated by YOSTAR (HONG KONG) LIMITED and its affiliates ("Yostar," "we" or "us"), and Yostar is committed to protecting your privacy. This Privacy Policy explains how information about you or associated with you is collected, used and disclosed by Yostar. This Privacy Policy applies to our websites, including <https://www.yostar.com> and our mobile apps for iPhone, Android and Windows mobile devices (collectively, "Service"). By accessing or using our Service, you signify that you have read, understood and agree to our collection, storage, use and disclosure of your personal information as described in this Privacy Policy.

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1. **INFORMATION WE COLLECT AND USE**

Generally, We will only process your personal data in accordance with applicable data protection and privacy laws. We collect personal information from our users in order to provide you with a personalized, useful and efficient experience. If you created a profile/registered with us, you will have been asked to tick to agree to provide this information in order to access our Services. This consent provides us with the legal basis we require under applicable law to process your data. You maintain the right to withdraw such consent at any time. If you do not agree to our use of your personal data in line with this Policy, please do not use our Service.

The categories of information we collect can include:

★ Information you provide.

A new open ID will be generated every time you log into the Game as a guest. When you register an account for our Service, we may collect and store personal information including your name, email address, user name and password. When you set up your account or through the use of the Service, you may choose to provide additional information which may be shared through public profiles, such as your photograph or avatar, biographical content, and other information (collectively, "Profile Information"). You control how much personally identifying information you wish to provide in your public profile.

We may collect any communications between you and Yostar, as well as any information you provide if you take part in any interactive features of the Service. We may use this information to provide custom support and troubleshooting, such as addressing and remediating technical issues and bugs, and improve our services.

We also collect information about how you use the Service and about your actions on the Service, including your Service usage and activities, game data (open ID, role ID, game account, user nickname, game levels, system and device information and gameplay statistics), survey data (user ID, open ID, IP address, browser version, device settings and operating system version), interactions with others on the Service and user content you post to the Service, and other content ("User Content"). It is in our legitimate interest to use this information to monitor the performance of, and to improve, our Services. Please remember that Yostar may, but has no obligation to, monitor User Content posted by our members.

★ Information we receive from third party.

When you interact with our site through various social media, such as when you login through Facebook, Google + or another third party service, or share Yostar content on Facebook, Twitter or other sites, we may receive information from the social network including your profile information, profile picture, gender, user name, user ID associated with your social media account, age range, language, country, friends list, and any other information you permit the social network to share with third parties.

The data we receive is dependent upon your privacy settings with the social network, and we will not post information about you on third party social media sites without your consent. You should always review, and if necessary, adjust your privacy settings on third-party websites and services before linking or connecting them to our website or Service.

★ Address book information.

With your permission, Yostar may access your contact list available on your mobile device or in your email accounts in order to locate your friends and contacts on the Service and to invite your friends and contacts to connect with our Service. When we invite your friends to join the Service, we will include your name and photo to let them know that you are the person extending the invitation. After sending these invitations, we may also send reminder emails to your invitees on your behalf. We will store these contacts for purposes of alerting you when your contacts join Yostar at a later time so that you may connect with them on the Service, and to suggest friends and connections to other members of Yostar.

We use this information to operate, maintain, and provide to you the features and functionality of the Service, as well as to communicate directly with you, such as to send you email messages and push notifications, and permit you to communicate with others on the Service or on social media or invite others to join the Service. We may combine information internally across different Service offerings or games to enhance your experience with our Service. For example, we may identify a friend you may know from one service to suggest that you engage with that friend on another service, and we may let your friends on one service know about your activities on another service. For example, we may send an email to your friends on one of our Games to let them know that you're active on our Games, and we may include your profile picture in the email so that your friends recognize you. We may also use information about your activities on the Service to provide personalized content, including targeted content and advertising. We may also send you Servicerelevant emails or messages (e.g., account verification, account status, change or updates to features of the Service, technical and security notices). For more information about your communication preferences, see "Your Choices Regarding Your Information" below.

★ Use of cookies and other technology to collect information.

We and our third party business partners automatically collect certain types of usage information when you visit our website or use our Service. When you visit the Service, we may send one or more cookies - a small text file containing a string of alphanumeric characters - to your computer that uniquely identifies your browser and lets us help you log in faster and enhance your navigation through the site. A cookie may also convey information to us about how you use the Service (e.g., the pages you view, the links you click, how frequently you access the Service, and other actions you take on the Service), and allow us to track your usage of the Service over time. We may collect log file information from your browser or mobile device each time you access the Service. Log file information may include anonymous information such as your web request, Internet Protocol ("IP") address, browser type, information about your mobile device, referring / exit pages and URLs, number of clicks and how you interact with links on the Service, domain names, landing pages, pages viewed, and other such information. We may employ clear gifs (also known as web beacons)

which are used to anonymously track the online usage patterns of our Users. In addition, we may also use clear gifs in HTML-based emails sent to our users to track which emails are opened and which links are clicked by recipients. The information allows for more accurate reporting and improvement of the Service. We may also collect analytics data, or use third-party analytics tools, to help us measure traffic and usage trends for the Service and to understand more about the demographics of our users. These tools collect information sent by your browser or mobile device, including the pages you visit, your use of third party applications, and other information that assists us in analyzing and improving the Service. Although we do our best to honor the privacy preferences of our visitors, we are not able to respond to Do Not Track signals from your browser at this time.

When you access our Service by or through a mobile device, we may receive or collect and store a unique identification numbers associated with your device or our mobile application (including, for example, a unique device ID, Unique ID for Advertisers ("IDFA"), Google Ad ID, or Windows Advertising ID), MAC address, mobile carrier, device type, model and manufacturer, mobile device operating system brand and model, phone number, and, depending on your mobile device settings. In addition, we create a unique user ID to track your use of the Service. This unique user ID helps track the games you are playing.

We use or may use the data collected through cookies, log file, device identifiers, location data and clear gifs information to: (a) remember information so that you will not have to re-enter it during your visit or the next time you visit the site; (b) provide custom, personalized content and information, including targeted content and advertising; (c) provide and monitor the effectiveness of our Service; (d) monitor aggregate metrics such as total number of visitors, traffic, usage, and demographic patterns on our website and our Service; (e) diagnose or fix technology problems; and (f) otherwise to plan for and enhance our service.

2. SHARING INFORMATION

We may share your personal information in the instances described below. For further information on your choices regarding your information, see the "Your Choices Regarding Your Information" section below.

We may also share your personal information with:

- a. Third parties at your request. For example, you may have the option to share your activities on Yostar with your friends through email, text or on various social media sites;
- b. Other brands owned or controlled by Yostar and other companies owned by or under common ownership as Yostar, which also includes our subsidiaries (i.e., any organization we own or control) or our ultimate holding company (i.e., any organization that owns or controls us) and any subsidiaries it owns. These companies will use your personal information in the same way as we can under this Policy;
- c. Other parties whose products or services we believe may be of interest to you;

- d. Third party vendors, consultants and other service providers that perform services on our behalf, in order to carry out their work for us, which may include identifying and serving targeted advertisements, content or service fulfillment, or providing analytics services;
- e. Other parties in connection with any company transaction, such as a merger, sale of all or a portion of company assets or shares, reorganization, financing, change of control or acquisition of all or a portion of our business by another company or third party or in the event of bankruptcy or related or similar proceedings; and
- f. Third parties as required to (i) satisfy any applicable law, regulation, subpoena/court order, legal process or other government request, (ii) enforce our Terms of Use Agreement, including the investigation of potential violations thereof, (iii) investigate and defend ourselves against any third party claims or allegations, (iv) protect against harm to the rights, property or safety of Yostar , its users or the public as required or permitted by law and (v) detect, prevent or otherwise address criminal (including fraud or stalking), security or technical issues.

We may also share information with others in an aggregated and anonymous form that does not reasonably identify you directly as an individual.

3. YOUR CHOICES REGARDING YOUR INFORMATION

Profile and Data Sharing Settings. You may change some of your data sharing preferences on your Settings page.

Push Notifications. We may occasionally send you push notifications through our mobile applications to send you game updates, high scores and other service related notifications that may be of importance to you. You may at any time opt-out from receiving these types of communications by turning them off at the device level through your settings.

Marketing Email Communications. If you do not wish to receive promotional emails, you can click the "unsubscribe" button on promotional email communications. Note that you are not permitted to unsubscribe or opt-out of non-promotional messages regarding your account, such as account verification, change or updates to features of the Service, or technical and security notices.

Online Advertising. We may permit third party online advertising networks, social media companies, and other parties to collect information about your use of our website and apps over time so that they may play or display ads that may be relevant to your interests on our Service as well as on other websites or apps. Typically, the information we share is provided through cookies or similar tracking technologies. The only way to completely "opt out" of the collection of any information through cookies or other tracking technology is to actively manage the settings on your browser or mobile device. Please refer to your browser's or mobile device's technical information for instructions on how to delete and disable cookies, and other tracking/recording tools. (To learn more about cookies, clear gifs/web beacons and related technologies, you may wish to visit <http://www.allaboutcookies.org> and/or the Network Advertising Initiative's online resources, at <https://www.networkadvertising.org>). If you access our service on your mobile device, you may not be able to control tracking technologies through settings.

Data Retention. We will retain your information for as long as your account is active or as needed to provide you services. Please contact us at hbr.cs@yo-star.com if you wish to delete your account permanently from our systems. Please be aware that we will not be able to delete any content you have shared with others or with social media sites.

Deleting or Anonymizing Your Content. If you are under 18 years of age; or in the case of a region where the age of adult differs, such different age, you may request that the User Content that you posted to our Service be deleted or anonymized such that your personal information will not be identifiable publicly on our Service by contacting us at hbr.cs@yo-star.com. While we will use all commercially reasonable efforts to delete or anonymize your User Content upon request, please be aware that due to the social nature of our Service, you may not be able to completely remove all of your personally identifiable User Content if, for example, that content has been stored, republished, or reposted by another user or a third party. We may also maintain your information in identifiable form for our internal use, even if your personal data is no longer visible to the public on our Service.

4. YOUR RIGHT TO YOUR INFORMATION

We respect your rights to your personal information. The following is a list of the rights you enjoy in accordance with the applicable laws and regulations and how we will protect your rights, except for when we are unable to confirm your identity. You have specific rights to your personal information in our possession, and these rights depend on where you are.

Right to Information: We inform you about the processing of your personal information through the release of the Policy. We are committed to ensuring transparency in the use of your information. You can find the Policy on our website or in the application.

Right to Revision: When processing your personal information, we shall endeavor to ensure that your personal information is accurate and up-to-date for collection purposes by implementing appropriate measures. Should you notice that your personal information is incorrect or incomplete, you have the right to request us to make corrections or supplements.

Right to Deletion: You can log in to your account to delete your account or some of your personal information. You may ask us to delete your personal information. We may need to retain personal information if there are valid grounds under data protection laws for us to do so, but we will let you know if that is the case.

Portability: You have the right to receive copies of some of your personal information that we process in a structured, common, and machine-readable format.

Right to Object: You have the right to object to our processing of your personal information.

Right to Withdraw Your Consent: You may withdraw your consent at any time by the ways of the privacy settings with your mobile device or tablet, following the process on how to unsubscribe as elicited in the email and choosing not to receive the commercial advertisements we send you (if

any), deleting your account or withdrawing your consent by contacting us via the contact information disclosed in the Policy.

5. SECURITY AND STORAGE OF INFORMATION

Yostar cares about the security of your information and uses commercially reasonable physical, administrative, and technological safeguards to preserve the integrity and security of all information we collect and that we share with our service providers. However, no security system is impenetrable and we cannot guarantee the security of our systems 100%. In the event that any information under our control is compromised as a result of a breach of security, we will take reasonable steps to investigate the situation and where appropriate, notify those individuals whose information may have been compromised and take other steps, in accordance with any applicable laws and regulations.

Your information collected through our Service may be stored and processed in Hong Kong or any other country or region in which Yostar or its subsidiaries, affiliates or service providers maintain facilities. If you are located in the European Union or other regions with laws governing data collection and use that may differ from Hong Kong law, please note that we may transfer information, including personal information, to a country and jurisdiction that does not have the same data protection laws as your jurisdiction, and you consent to the transfer of information to Hong Kong or any other country or region in which Company or its parent, subsidiaries, affiliates or service providers maintain facilities and the use and disclosure of information about you as described in this Privacy Policy.

6. PERSONS UNDER THE AGE OF MAJORITY

The Service and its content are not directed at children under "age of majority" in your area of residence. For users located in certain regions we have listed the relevant age of majority as of the date of this Policy in the table below. You should in any case refer to the laws in your jurisdiction to ensure you are above the relevant legal minimum age .

Jurisdiction	Age of Majority	Jurisdiction	Age of Majority
Algeria	19	New Zealand	16
Argentina	13	Nigeria	13
Australia	18	Philippines	18
Bangladesh	18	Qatar	18
Brazil	18	Republic of Korea	14
Cambodia	18	Russia	14
Canada	13	Serbia	15
Colombia	18	Singapore	13

Egypt	18	South Africa	18
European Economic Area/ Switzerland	16	Sri Lanka	18
Indonesia	21	Thailand	20
Japan	18	Tunisia	18
Kazakhstan	18	Türkiye	18
Kingdom of Saudi Arabia	18	United Arab Emirates	21
Kuwait	21	United Kingdom	13
Malaysia	18	United States	13
Mexico	18		
Morocco	18		
Myanmar	18		

We do not knowingly collect personal information from children under the age of majority for any purpose. If you believe that we have personal information of a child under these ages without lawful consent, or if you are the parent or guardian of the user and wish to withdraw consent, please contact us at hbr.cs@yo-star.com.

7. SENSITIVE PERSONAL DATA

Subject to the following paragraph, we ask that you not send us, and you not disclose, any sensitive personal data (e.g., social security numbers, information related to racial or ethnic origin, political opinions, religion or other beliefs, health, biometrics or genetic characteristics, criminal background or trade union membership) on or through our forums, social media, Service or otherwise to us.

If you send or disclose any sensitive personal data to us when you submit user generated content to our forums, social media or Service, you consent to our processing and use of such sensitive personal data in accordance with this Policy. If you do not consent to our processing and use of such sensitive personal data, you must not submit such user generated content to our forums, social media, Service or otherwise to us.

8. COMPLAINTS

We are committed to resolve any complaints about our collection or use of your personal data. If you would like to make a complaint regarding this Policy or our practices in relation to your personal data, please contact us at: hbr.cs@yo-star.com. We will reply to your complaint as soon as we can and in any event, within 45 days. We hope to resolve any complaint brought to our attention,

however if you feel that your complaint has not been adequately resolved, you reserve the right to contact your local data protection supervisory authority, which for the UK, is the Information Commissioner's Office.

We

are committed to processing your data in accordance with the required standards. This includes protecting your privacy and ensuring the security of your data in compliance with, in particular and where applicable, the requirements of the Personal Data (Privacy) Ordinance (Chapter 486 of the Laws of Hong Kong), Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data where applicable.

9. LINKS TO THIRD PARTY WEBSITES

The Service may contain links to and from third party websites of our business partners, advertisers, social media sites, and our users may post links to third party websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for their policies. Please check the individual policies before you submit any information to those websites.

10. UPDATES TO THIS POLICY

We reserve the right to modify this Policy from time to time. If we make any changes to this Policy, we will change the "Last Revision" date above and will post the updated Policy on this page. If you object to any changes, you may close your account. Continuing to use our Service after we publish changes to this Privacy Policy means that you are consenting to the changes.

11. CONTRACTING US

If you have questions about this Privacy Policy, please contact us at hbr.cs@yo-star.com or by writing to us at:

YOSTAR (HONG KONG) LIMITED, Address: Room 06,13A/ F., SouthTower, World Finance Centre, Harbour City,17 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong

12. OTHER JURISDICTIONS-SPECIAL PROVISIONS

The laws of certain jurisdictions contain additional provisions for users of game services, as detailed in this section. If you are a user in one of the following jurisdictions, the terms listed below under the name of your jurisdiction apply to you in addition to the terms set out in the Privacy Policy above.

California

This section applies to California residents covered by the California Consumer Privacy Act of 2018 (as amended by the California Privacy Rights Act of 2020) ("CCPA"). For purposes of this

We

section, “personal information” and “sensitive personal information” have the meanings given in the CCPA and do not include information excluded from the CCPA’s scope.

Collection and Disclosure of Personal Information

Over the past 12 months, we have collected and disclosed for a business purpose the following categories of personal information from or about you or your device:

Identifiers, such as your name as your email address. This information is collected directly from you.

Cookies information as described in the main Privacy Policy. This information is collected directly from you and your device.

Customer support information as described in the main Privacy Policy. This information is collected directly from you.

Other information described in subdivision (e) of Section 1798.80. This information is collected directly from you in the context of being our consumer.

We collect and disclose your personal information for the following purposes:

To provide you with the Service and customer supporting.

To send you notification as per your subscription request.

To maintain and monitor the performance of, and to improve, our services.

To personalize your experience of the Service.

For additional information about what each type of personal information is used for, see Section 1 (INFORMATION WE COLLECT AND USE).

disclose each of the categories of personal information that we collect to the following types of entities:

Other companies within our corporate group who process your personal information in order to operate the Service.

Other companies that provide services on our behalf in support of the Service.

Regulators, judicial authorities and law enforcement agencies and other third parties where reasonably necessary to comply with a legal obligation; enforce our terms and conditions; detect and prevent fraud or security issues; and to protect ours and others’ rights, property or safety.

Entities that acquire all or substantially all of our business.

In the past 12 months, we have not sold or shared Personal Information of California residents within the meaning of “sold” and “share” in the CCPA, and we have no knowledge of any sale or sharing of personal information of users under 16 years of age.

In addition, we do not use or disclose sensitive personal information about you.

Retention of Your Personal Information

The retention period varies among the different categories of data collected. For detailed information about the retention period for any specific category of data, see Section 3 (YOUR CHOICES REGARDING YOUR INFORMATION).

Rights under the CCPA:

If you are a California resident and the CCPA does not recognize an exception that applies to you or your personal information, you have the right to:

Request we disclose to you free of charge the following information covering the 12 months preceding your request:

the categories of personal information about you that we collected; the

categories of sources from which the personal information was collected; the

purpose for collecting personal information about you;

the categories of third parties to whom we disclosed personal information about you and the categories of personal information that was disclosed (if applicable) and the purpose for disclosing the personal information about you; and the specific pieces of personal information we collected about you;

Request we delete personal information we collected from you, unless CCPA recognises an exception;

Request we correct inaccurate personal information that we maintain about you; and

Be free from unlawful discrimination for exercising your rights including providing a different level or quality of services or denying goods or services to you when you exercise your rights under the CCPA.

We aim to fulfil all verified requests within 45 days pursuant to the CCPA. If necessary, extensions for an additional 45 days will be accompanied by an explanation for the delay.

We

How to Exercise Your Rights

If you are a California resident to whom the CCPA applies, you may exercise your rights, if any, by contacting us as specified in Section 11 (CONTACTING US). We may take steps to verify your identity before complying with your request to protect your privacy and security, and may decline your request if we are unable to verify your identity. To verify your identity, we may need you to provide certain information such as your email address, or any other information necessary to verify your identity.

Under the CCPA, you may exercise these rights yourself or you may also designate an authorized agent to make these requests on your behalf. In order for us to process the request, you must provide the authorized agent with signed written permission. We reserve the request to require the agent to verify their own identity and to confirm directly with you that you have provided the authorized agent permission to submit the request.

Questions

If you have questions or concerns regarding this Privacy Policy, please contact us as specified in Section 11 (CONTACTING US).

Canada

If you are located in Canada and wish to obtain written information about our policies and practices with respect to our service providers located outside Canada, you may contact us as specified in Section 11 (CONTACTING US). Where we use service providers who might have access to your personal information, we require them to have privacy and security standards that are comparable to ours. We use contracts and other measures with our service providers to maintain the confidentiality and security of your personal information and to prevent it from being used for any purpose other than as provided in this Privacy Policy.

European Economic Area (“EEA”).

(1) Legal Basis for Processing Your Personal Information

only process your personal information where we can rely on legal grounds to do so. We process your personal information for the purposes set out below.

a. Performance of the Services

We process your personal information for the performance of our services, to provide or support of our products, or for any other feature you request or enable. This includes, for example, using your personal information to:

- administer your account;

- provide contests or promotions in which you have enrolled;
- support purchases you make;
- support game functionality;
- provide global customer service; or
- provide a fair gaming experience by using anti-fraud technologies such as bans or blocks of accounts.

b. Consent

We process your personal information based on your consent. This includes, for example, providing:

- direct e-mails and surveys about our Properties; and •

certain other marketing features

c. legitimate interest

We process your personal information where we have a legitimate interest to do so. This includes, for example, processing:

- to provide you with requested customer service or technical support;
- to debug and improve our current and future Properties;
- in order to give you exclusive content, personalize your online experience with us and contact you in accordance with applicable marketing preferences; and
- for the establishment, exercise or defense of legal claims or whenever courts are acting in their judicial capacity.

d. Legal Obligation

We process your personal information for compliance with a legal obligation to which we are subject.

(2) Your Rights to Your Personal Information

You have the following rights in addition to your rights to view, correct, update, or request the deletion of your personal information

We

You may object to the processing of your personal information based on a legitimate interest on grounds relating to your particular situation. You may, in particular, control the extent to which we market to you and you have the right to request that we stop sending you marketing messages at any time.

In certain circumstances, you can request that we transfer personal information that you have provided to us.

Where we rely on your consent in order to process your personal information, you have the right to withdraw such consent to further use of your personal information at any time.

For each of the rights described above, you can contact us as set out in Section 11 (CONTACTING US).

(3) International Transfers

Your information collected through our Service may be stored and processed in Hong Kong or any other country or region in which Yostar or its subsidiaries, affiliates or service providers maintain facilities. We use European Commission approved contract clauses to protect your personal information. If you have questions, please contact us as set out in Section 11 (CONTACTING US).

France

Instructions for the processing of your personal data after your death. You have the right to provide us with general or specific instructions for the retention, deletion, and communication of your personal data after your death. The specific instructions are only valid for the processing activities mentioned therein and the processing of these instructions is subject to your specific consent. You may amend or revoke your instructions at any time.

You may designate a person responsible for the implementation of your instructions. This person will be informed of your instructions in the event of your death, and be entitled to request their implementation from us. In the absence of designation, your heirs, or, unless otherwise provided for, in the event of the death of the designated person, their heirs will have the right to be informed of your instructions and to request their implementation from us.

When you wish to make such instructions, please contact us as set out in Section 11 (CONTACTING US).

Indonesia

By accepting and consenting to this Privacy Policy, you agree that we may collect, use and share your personal information in accordance with this Privacy Policy, as revised from time to time. If you do not agree to this Privacy Policy, you must not access or use our services and we have the right to not provide you with access to our services.

If you are under the age of 21, you undertake that you have the consent of your parent or legal guardian to use the Service.

In the event we fail to maintain the confidentiality of your personal information, we will notify you through the contact information provided by you or via the Service, to the extent required by local laws and regulations.

Notices on revisions to the Policy. If you fail to express your opposition to any revision of this privacy policy within fourteen (14) days of the publication of the relevant revision(s) of this Policy, you will be deemed to have accepted the changes and agreed to the new Policy. However, if you do not agree with the revised Policy, you may unsubscribe or discontinue the usage of the game at any time.

You are responsible for making sure that any personal details which you provide to us are accurate and current. In order to confirm the accuracy of the information, we may also verify the information provided to us, at any time. You hereby represent that you have secured all necessary consent(s) before providing us with any other person's personal information, in which case we will always assume that you have already obtained prior consent, and as such, you will be responsible for any claims whatsoever from any party arising as a result of the absence of such consent(s).

Malaysia

In the event you are agreeing to this Privacy Policy in order for a minor to access and use the Service, you hereby consent to the provision of personal information of the minor to be processed in accordance with this Privacy Policy and you personally accept and agree to be bound by the terms in this Privacy Policy. Further, you hereby agree to take responsibility for the actions of such minor, and that minor's compliance with this Privacy Policy.

Philippines

You are entitled to the following rights:

Right to be informed. You may in certain circumstances have the right to be informed whether personal data pertaining to you is being, or has been processed, including the existence of automated decision-making and profiling.

Right to object. You may in certain circumstances have the right to object to the processing of your personal information, including processing for direct marketing, automated processing or profiling.

Right to access. You may in certain circumstances have the right to seek reasonable access to, upon request, your personal information.

Right to rectification. You may in certain circumstances have the right to dispute an inaccuracy or error in your personal information and have us correct it, unless the request is vexatious or otherwise unreasonable.

Right to erasure or blocking. You may in certain circumstances have the right to suspend, withdraw or seek the blocking, removal or destruction of your personal information.

By consenting to this Privacy Policy and using our services, you consent to us:

collecting and processing your personal information as described in Section 1 (INFORMATION WE COLLECT AND USE);

sharing your personal information with third parties, companies within our corporate group, and a third party that acquires all or substantially all of us or our business, as described in Section 2 (SHARING INFORMATION) and for the purposes stated herein; and

transferring or storing your personal information in destinations outside the Philippines as described in Section 4 (SECURITY AND STORAGE OF INFORMATION)

Thailand

By accepting this Privacy Policy and using our services, you acknowledge that you have read, understood, and agree to the Privacy Policy. If you do not agree with the Privacy Policy, you must not use the Service.

If you are under the age of 20, you undertake that you have obtained your parent or legal guardian's consent to use the Service.

To the extent provided for by the Thai Personal Data Protection Act (PDPA), you may:

withdraw your consent to the processing of your personal data (only where the legal basis for our processing is consent); however, please note that where consent is required to process your personal data, we may not be able to deliver the expected service without it;

request us to provide you access to, make any correction to, cease any automated processing or profiling (if applicable), discontinue, restrict the use or provision of and/or erase your personal data;

request us to provide you or a third party with your personal data which is stored by us in a machine-readable format; and/or lodge a complaint to a relevant authority.

Where you wish to make such requests, please contact us as set out in Section 11 (CONTACTING US).

Vietnam

By accepting this Privacy Policy and using our services, you expressly agree and authorise us to collect, use, store, and process your personal information, including, lawfully disclosing and transferring it to third parties, as described in this Privacy Policy.

Where we permit any third parties to collect and use your personal information, we shall take reasonable measures to ensure that the third parties do not further disclose the personal information.

You have the right to access, correct, and erase the personal information we hold about you. You also have the right to withdraw your earlier provided consent to collect, store, process, use and disclose your personal information and to request us to stop providing your personal information to a third party.